

16th October 2023

Dear parents/guardians,

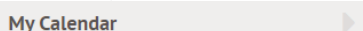
The Gryphon School is now using the Parent Portal/Arbor App and we have set up an account for you. To finish creating your account you just need to set a password. Your username is the email address we've sent this letter to.

Go to <https://login.arbor.sc> using a web browser (not the app at this point) and click **Forgot your password?** to finish setting up your account. During setup, you may have to enter your child's date of birth. If you have more than one child at the school, Arbor will ask you to enter DOB for a specific child. Please be aware that there are a small number of accounts where parents/guardians with multiple children at school, may only be able to see one child. If this is the case please contact Student Hub on student.hub@gryphon.dorset.sch.uk and they will contact our Data Team who should be able to resolve this for you.

The Arbor App can be downloaded from either the Google Play or the Apple Store. You can also access the information via the [Parent & Guardian Zone](#) on the school website. There is help and support available on the school website [here](#). You can also access the Arbor parental support page by clicking [here](#).

Currently there are certain aspects of Arbor which will not be used by The Gryphon School, but may still appear on the app/portal. These include guardian consultations, trips, clubs, accounts and school shop. For the present time, we will continue to use WisePay and Bookings for trips/catering and parents evenings. The links to these are all available from the Parent & Guardian Zone, linked above.

Please note when looking at your child's timetable using the app/portal, you will only be able to see the current day's timetable. To see the whole timetable you will need to use a browser and click on the arrow next to 'My Calendar'.



We hope that the Arbor App / Parent Portal is helpful in sharing information and documents about your child's Gryphon experience.

Best wishes,



Joe Miles
Associate Assistant Headteacher