

Monday 18th May 2026

Dear Parents and Carers,

Parent Surveys 2025/26 – ‘You Said, We Did’

We are deeply committed to working in partnership with parents. Your feedback is invaluable, and we want to thank everyone who took the time to share their views through this year’s parent surveys. We carefully review all constructive feedback and take meaningful action wherever possible. We are pleased to share a summary of the key themes raised and the steps we have taken in response:

1. Mobile Phones in School

Parents expressed concerns about the impact of mobile phones on wellbeing and learning. In response, and following consultation with staff, we will introduce a full mobile phone ban across the school site from June 2026 (with limited Sixth Form exceptions). This builds on our existing “off and away” policy and aligns with current guidance and research.

2. Communication with Parents

We recognise the importance of clear and accessible communication. In addition to existing half-termly curriculum and homework overviews, we will introduce Sixth Form overview sheets from 2026–27. We will also re-share guidance on contacting key staff and using Arbor, and ensure extra-curricular opportunities are more widely communicated through multiple channels.

3. Homework Information

While some parents requested earlier delivery of the weekly homework email, this is currently restricted by Microsoft Teams. However, we are exploring improvements through Arbor to enhance how homework information is accessed in the future.

4. Parents’ Evenings

We understand that some parents would value longer appointments. However, the current 5-minute structure allows teachers to meet with as many families as possible. We encourage parents to follow up directly with staff where more detailed discussions are needed.

5. Extra-Curricular Opportunities

To improve awareness of clubs and activities, we will expand how this information is shared, including through regular parent bulletins alongside existing platforms.

Headteacher: Mr J. Gower

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6. Curriculum and Academic Support

Departments continue to monitor and strengthen teaching provision. Additional academic support, including subject-specific sessions, has been introduced where appropriate, and work is ongoing to ensure reporting language is as clear as possible for families.

7. Student Wellbeing

We are committed to supporting student wellbeing. Dedicated spaces such as The Haven and the Learning Support quiet room remain available for students who need additional support during the school day.

8. External Factors

Concerns about the reliability of the CR5 bus service have been noted, and we will raise these with the provider to highlight the impact on students' learning time.

We hope this summary demonstrates how seriously we take your feedback. We will continue to listen, reflect, and improve, ensuring the best possible experience for all our students and families.

Yours faithfully,



Jim Gower
Headteacher
The Gryphon School

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